



How to Undo an Accepted Unidentified Driving Event (UDE)

This guide will show how, screen by screen, a driver can undo their acceptance of an Unidentified Driving Event (UDE). This can only be performed from the display in the unit that generated the UDE, and **cannot be performed from a different unit**. This is only possible on Android displays running PMobile version **.25021 or above**.

If a display is on a lower code, it should be possible to update the unit PMobile version .25021 or higher, and then undo the UDE after the update is complete.

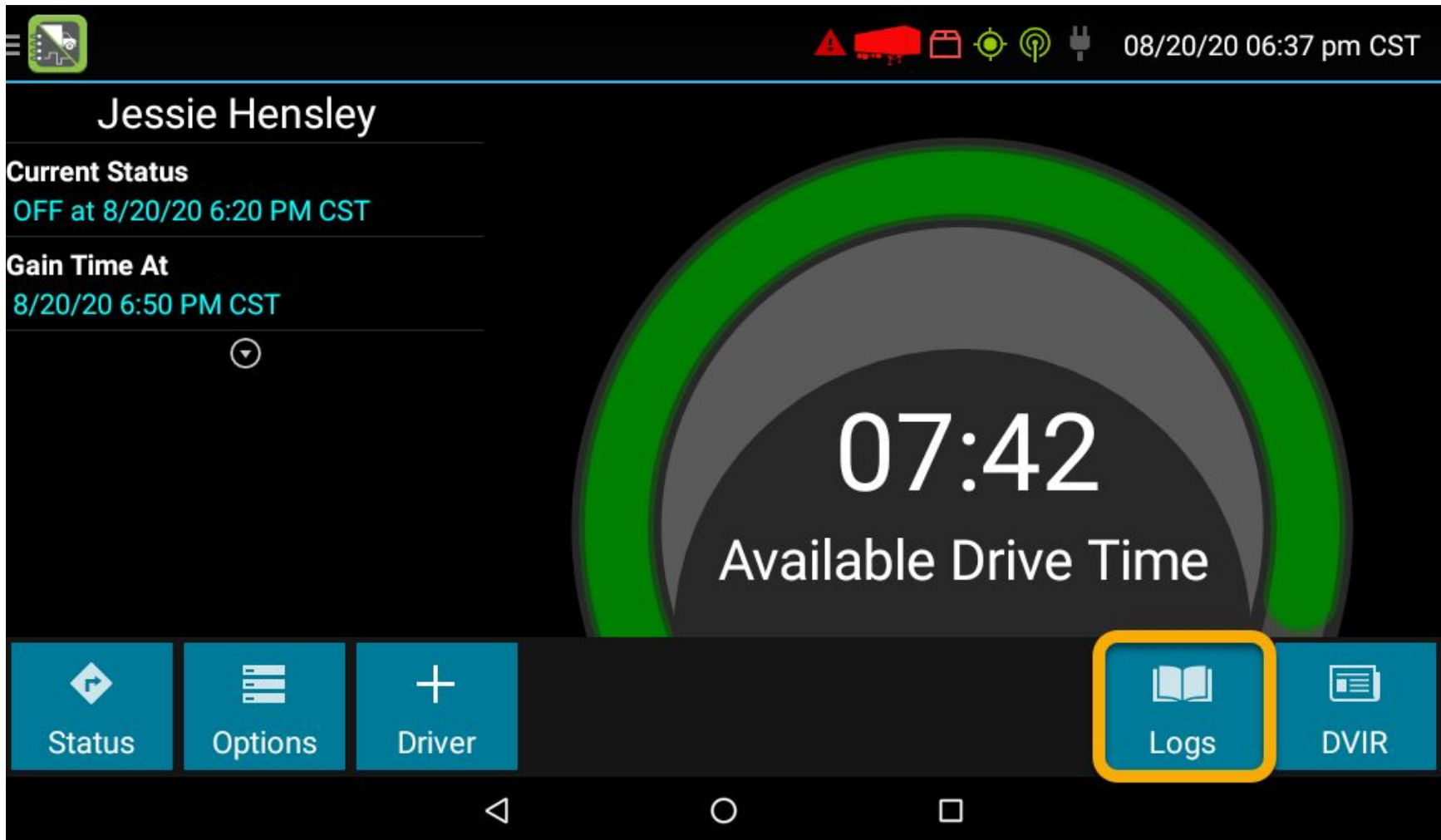
It is **not** possible to undo a UDE from the Driver Portal, and **cannot** be undone from the ELD tab of the PFM.

If the UDE is old enough that it is no longer stored on the display, it **cannot be undone**. To undo a UDE, it **must be visible** from the display. The date range of logs available on a display will vary based on the driver's regulation type.

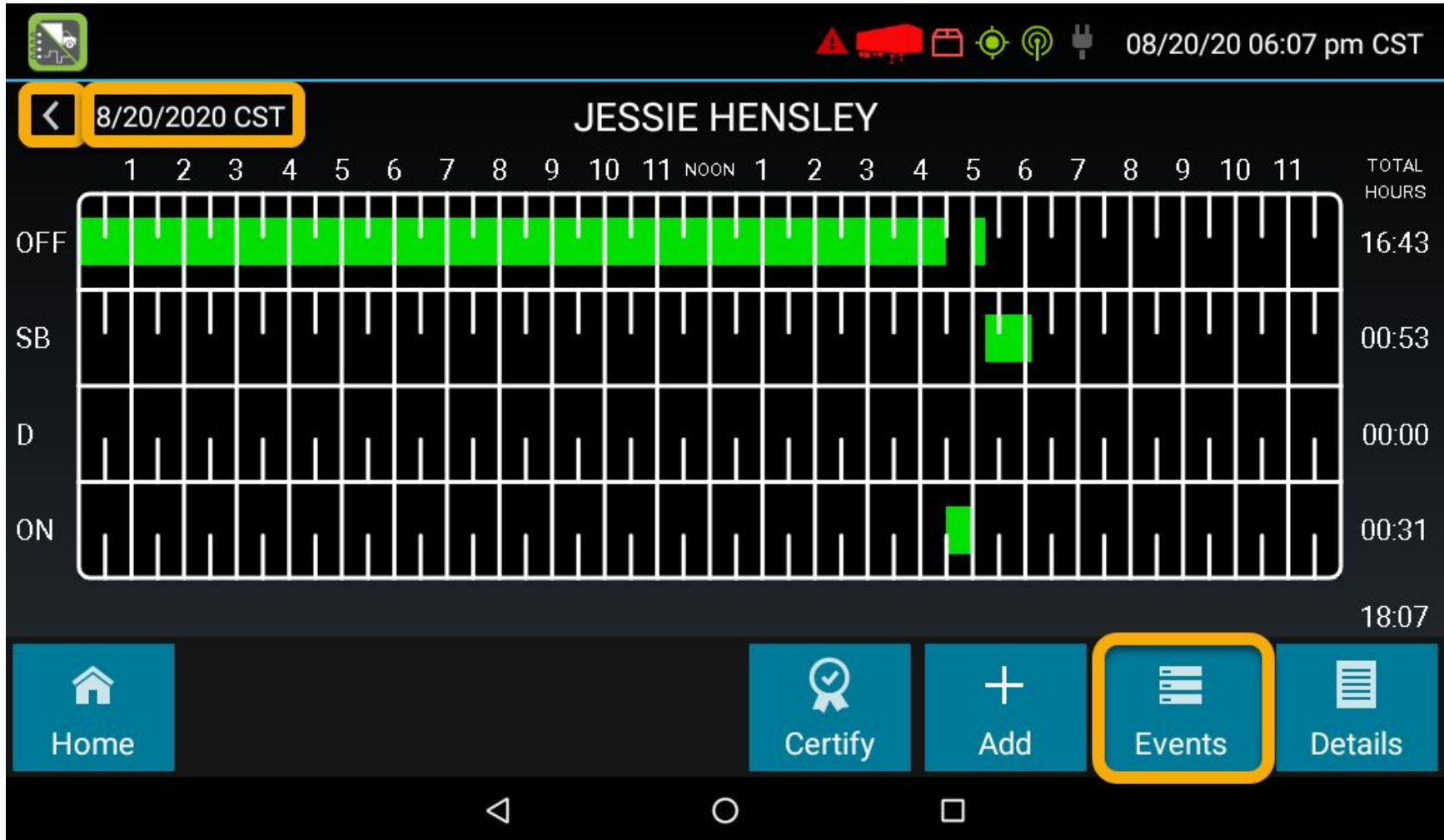
It is possible for drivers working in teams of two or more that either driver can undo a UDE they accept, and there is no minimum code requirement for this. However, if there is only one driver in the unit, the display must be on at least version .25021 for them to undo their acceptance of the event.



1. Select **Logs** from the eDriver Logs Home



2. Select **Events** from the Logs page. Tap arrows to navigate to the desired date, if necessary.



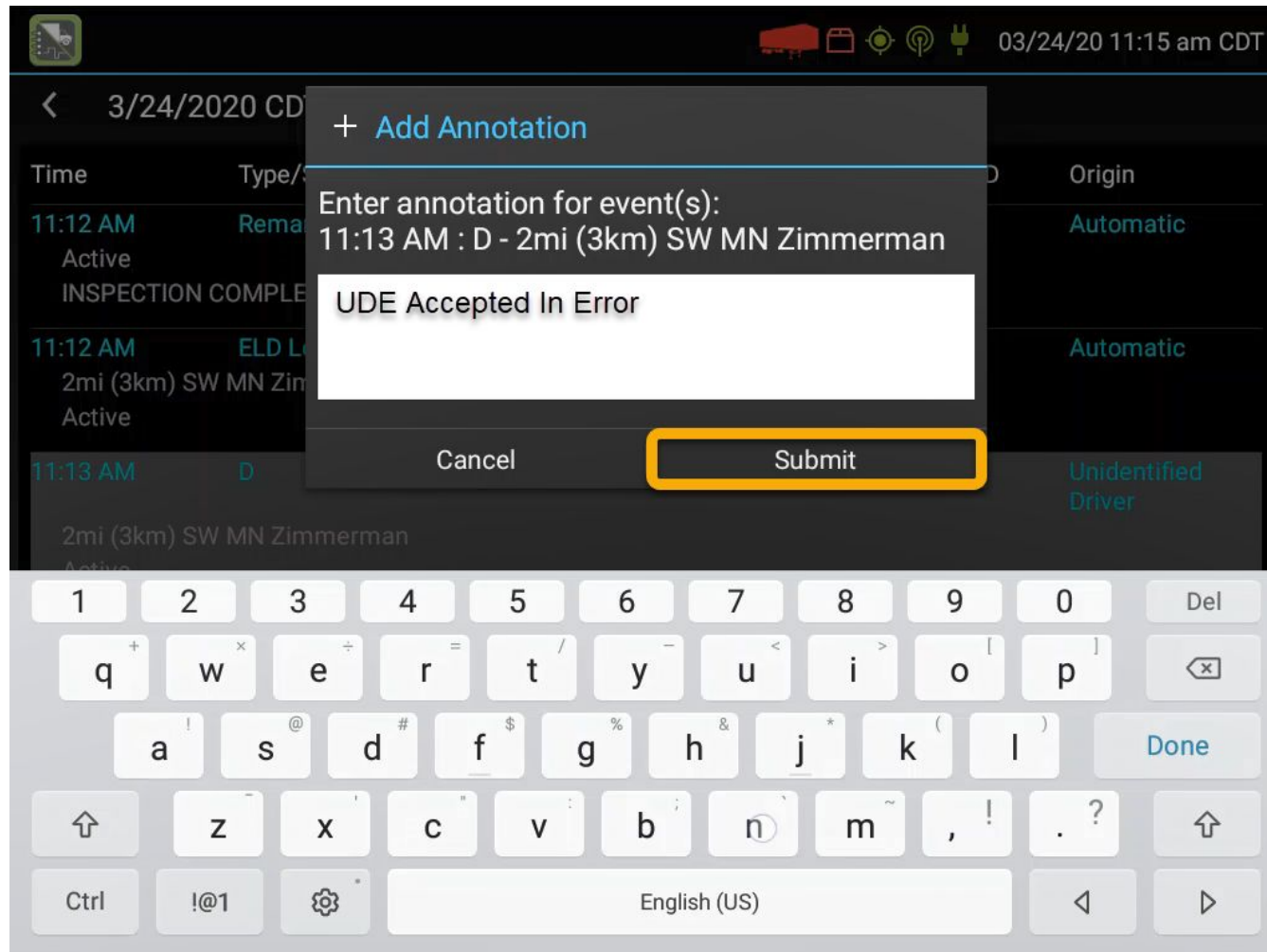
3. Tap the accepted **Unidentified Driver Event**, then tap **Undo**.

The screenshot shows a mobile application interface for a driver's log. At the top, there is a status bar with a truck icon, a calendar icon, a location pin icon, a power icon, and the time '03/24/20 11:15 am CDT'. Below this is a header with a back arrow, the date '3/24/2020 CDT', and the driver's name 'Jessie Hensley'. The main content is a table of events with the following columns: Time, Type/Status, Vehicle Miles, Engine Hours, Sequence ID, and Origin. The event at 11:13 AM is highlighted with a yellow border and labeled 'Unidentified Driver'. The 'Undo' button at the bottom right is also highlighted with a yellow border.

Time	Type/Status	Vehicle Miles	Engine Hours	Sequence ID	Origin
11:12 AM	Remark	N/A	N/A	N/A	Automatic
Active INSPECTION COMPLETED: 6021553					
11:12 AM	ELD Logout	25498 mi T	0.0 T	12	Automatic
2mi (3km) SW MN Zimmerman Active					
11:13 AM	D	0 mi E	0.0 E	17	Unidentified Driver
2mi (3km) SW MN Zimmerman Active					
11:14 AM	ELD Login	25499 mi T	0.0 T	14	Automatic
2mi (3km) SW MN Zimmerman Active					
11:14 AM	ON	1 mi E	0.0 E	16	Driver
2mi (3km) SW MN Zimmerman ...					

Done Annotate Undo

4. Enter an annotation for the event, then select **Submit** to remove it from the driver's log, and change it to a UDE that the driver again has to accept or reject.



5. Scroll down to the now unaccepted UDE and tap to highlight it. Tap the **Reject** button, and the unit will no longer prompt the driver to accept the event.

03/24/20 11:15 am CDT

< 3/24/2020 CDT Jessie Hensley

Time	Type/Status	Vehicle Miles	Engine Hours	Sequence ID	Origin
11:12 AM	Remark	N/A	N/A	N/A	Automatic
Active INSPECTION COMPLETED: 6021553					
11:12 AM	ELD Logout	25498 mi T	0.0 T	12	Automatic
2mi (3km) SW MN Zimmerman Active					
11:13 AM	D	0 mi E	0.0 E	18	Unidentified Driver
2mi (3km) SW MN Zimmerman -> 2mi (3km) SW MN Zimmerman Inactive - Unidentified Driver [3/24/20 11:15 AM CDT (System)] Driver rejected previously-accepted unassigned driving time [3/24/20 11:15 AM CDT Bob the fish (1007)] I can End Time: 11:14 AM					
11:14 AM	ELD Login	25499 mi T	0.0 T	14	Automatic
2mi (3km) SW MN Zimmerman					

Done Annotate Accept Reject